MONO COUNTY STRATEGIC PLAN UPDATE

November 15, 2021

redit: Jenny Kendrick

GOOD EVENING!

MONO COUNTY BOARD OF SUPERVISORS

Supervisor, Dist. 1 Jennifer Kreitz

Supervisor, Dist. 5 Stacey Corless

> Supervisor, Dist. 4 John Peters

Supervisor, Dist. 2 Rhonda Duggan



Section And

Supervisor, Dist. 3 Bob Gardner

INTRODUCTIONS

Justin Caporusso, Caporusso Communications

Supervisor Jennifer Kreitz

Robert Lawton, Mono County Administrator

Moderator

Opening Remarks

Intended Outcomes

Robert Bendorf, Municipal Resource Group

Supervisor Bob Gardner

Presentation

Closing Remarks

Supervisor Jennifer Kreitz

Chair, Mono County Board of Supervisors





TONIGHT'S DISCUSSION

WHAT IS A STRATEGIC PLAN? KEY TERMS AND CONCEPTS MONO COUNTY'S CURRENT STRATEGIC PLAN WHY UPDATE A STRATEGIC PLAN? MONO COUNTY'S UPDATE PROCESS NEXT STEPS

Polling Question #1

According to the latest census, what is Mono County's population?

- a. 24,218
- b. 19,236
- c. 8,550
- d. 13,195
- e. None of the above

WHAT IS A STRATEGIC PLAN?

Serves as a framework for decisions or for securing support/approval

Provides a basis for more detailed organizational and countywide planning

Explains an entity's business / organization to others in order to inform, motivate and involve

Assists in benchmarking and performance monitoring

Stimulates change and become building block(s) for future growth.

WHAT ARE WE TRYING TO ACHIEVE? & KEY TERMS AND CONCEPTS

"A strategic management approach that provides direction, inspires a workforce and provides accountability."

MISSION VISION VALUES STRATEGIC FOCUS AREAS / GOALS OUTCOMES STRATEGIES ACTION ITEMS PERFORMANCE MEASUREMENT What we do, who we are, our purpose What we strive to achieve and be Describes, in part, our culture Broad set of what we want to achieve Achieve by accomplishing our goals/measurable Specific approach to achieve our outcomes Steps/Actions to achieve our strategies Report Card

MONO COUNTY'S CURRENT STRATEGIC PLAN

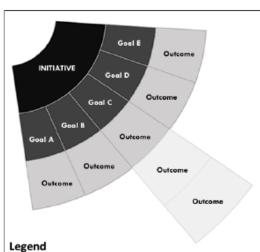


Mono County: VISION **Outstanding Community Services; Quality of Life Beyond Compare**

MISSION To support all our communities by delivering superior services while protecting our unique rural environment.

Collaboration; Customer Service; VALUES **Excellence;** Innovation; Integrity; **Results Oriented**





OUR VISION AND MISSION

VISION - Outstanding Community Services; Quality of Life Beyond Compare

MISSION – To support all our communities by delivering superior services while protecting our unique rural environment.

Polling Question #2

What is the approximate square mileage of Mono County?

- a. 10,000 square miles
- b. 1,450 square miles
- c. 3,000 square miles
- d. 8,000 square miles

OUR VALUES

Collaboration Customer Service Excellence Innovation Integrity Results Oriented

OUR STRATEGIC FOCUS AREAS

Improve Public Safety & Health

Enhance Quality of Life for County Residents

Fiscally Healthy County and Regional Economy

Improve County Operations

Support the County Workforce

WHY UPDATE A STRATEGIC PLAN

- Local governments need to evolve as organizations as they provide an array of critical services
 - Methods of service delivery to address current and future needs of the county
- Allows a review and reset in particular areas if needed
- Public entities are adaptive in nature
 - Arm of the State of California
- A renewed focus on ACTION
- Begins with identifying who we are, what we care about and what we need to achieve

Polling Question #3

Is it a State of California mandate that each county adopt their own Strategic Plan?

- a. Yes
- b. No
- c. It's Optional

STRATEGIC PLAN UPDATE "THE PROCESS"

AD-HOC COMMITTEE

Supervisor Kreitz Supervisor Gardner Robert Lawton Stacey Simon Tony Dublino Janet Dutcher **Kathy Peterson** Wendy Sugimura John Craig **Alicia Vennos Justin Caporusso**

Chair - Board of Supervisors Vice Chair - Board of Supervisors County Administrator County Counsel Director – Public Works Director – Finance **Director – Social Services Director – Community Development Assistant County Administrator Director – Economic Development Communications Support**

"The Big Four" Core Strategic Planning Elements

Assessment
Engagement
Development
Implementation

INTERNAL ASSESSMENT

- One on One meetings with Supervisors
- One on One meetings with Department Heads
- Meetings with the County Administrator
- Review of current Strategic Plan
- Review of Operations (Surface)
- Strength and Weaknesses Review

ENGAGEMENT

Board of Supervisors

- Retreat / Workshop
- Individual Interviews

Department Heads

- Retreat / Workshop
- Individual Interviews

"Environmental Scan"

- Board of Supervisors Desired community and employee input
- Provide Strategic Plan Information / opportunities to provide input

DEVELOPMENT

- Review input, comments, direction
- Review Mission, Vision, Values, Focus Areas, Design
- Links to county finance and budget performance
- Review Intended Outcomes
 - Organizational focus
 - Countywide focus
- How do we make the SP relevant to everyone

IMPLEMENTATION

- Recommendations provided to the Board of Supervisors
 - Further Direction provided as appropriate
- Upon final approval
 - Monitor and evaluate Short, Medium and Long Term Outcomes
 - Market and Promote
 - Day to Day Management of the Strategic Plan through
 - Leadership
 - Collaboration
 - Political Support
 - Measurement

Polling Question #4

In what year was Mono County created?

- a. 1850
- b. 1861
- c. 1966
- d. 1776

COMMUNITY & STAKEHOLDER INPUT



The Mono County Board of Supervisors invites you to help update our Strategic Plan, originally adopted in 2017. Your input will assist us as we gather input from a variety of sources and implement a new and refreshed plan. We are excited to invite your participation!

- What are your priorities for Mono County? Review the list of topics below. Choose no more than seven that you feel should be priorities and rank them 1 to 7 with 1 being your highest/most important priority. If you feel an important topic(s) is missing, please enter it into the "Other" section provided and include a ranking number.
 - Health promotion and disease prevention:
 - Safe and affordable housing: _____
 - Access to behavioral health and substance abuse prevention/treatment services:
 - Quality of life for children:
 - Quality of life for our aging population:
 - Justice, Equity, Diversity, Inclusion: ______
 - Reducing Poverty and Hunger: _____
 - Rural infrastructure (roads, internet access) and services:
 - Disaster emergency preparedness: ______
 - Public Safety / Law Enforcement: ______
 - Criminal justice diversion and prevention:
 - Greenhouse gas emission reduction:
 - Solid Waste Collection, Recycling and Disposal:
 - Agricultural land preservation: ______
 - Connections between agricultural businesses and local consumers:
 - Marketing Mono County for sustainable tourism: _____
 - Preservation and enhancement of Public Lands (Recreation, Habitat): _____
 - Job growth and skill development for our eligible workforce:
 - New business development and business retention: _____
 - Other:

2. What is Mono County's greatest strength and how should the County build on this strength?

3. What is the greatest challenge Mono County will face over the next several years?

4. What is a service to the public that Mono County could improve? How can we make it better?

5. Please provide your Mono County zip code: ______ (optional)

Once completed, please click on the finished link in the survey or print, scan and email a copy to:

Mono County County Administrator PO Box 696 Bridgeport, CA 93517 Email: cao@mono.ca.gov

THANK YOU FOR YOUR PARTICIPATION

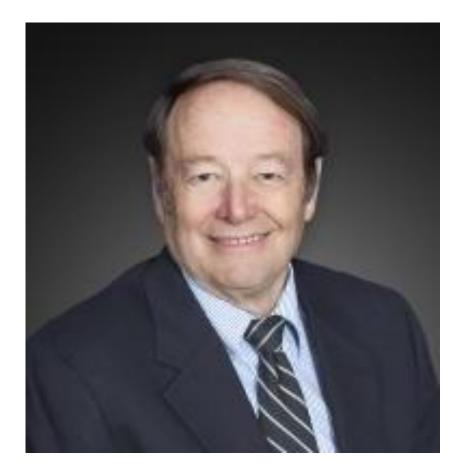
WE NEED TO HEAR FROM YOU! How you can get involved....

MonoCounty.ca.gov/strategic-planning



Supervisor Bob Gardner

Vice-Chair, Mono County Board of Supervisors



NEXT STEPS

- County Administrator Brown Bag events with employees
- Ad-Hoc Committee
 - Review and compile stakeholder input
 - Review departmental and countywide priorities
 - Review performance metrics for the Strategic Plan
 - Review & Discuss Strategic Focus Areas/priorities, values, mission and vision
 - Recommendations to the Board of Supervisors for consideration
 - Board of Supervisors Provide final direction
 - Final Adoption Early Spring 2022
 - Quarterly performance reports
- ALL Promote, market, and incorporate Strategic Plan elements into everyday service