



## Q3 2025 Mono County Behavioral Health Department & GMC MCP/ MOU Meeting MEETING MINUTES

**Date & Time** August 13, 2025, 10:00 am –11:00 am  
**Frequency** Quarterly  
**Location** Virtual  
**Meeting Facilitator** Annesha Land, Community Liaison, Health Net

### Attendees

Organization	Name & Title	Attended
<b>Mono County Behavioral Health Department</b>	Jimmy Lee, Quality Assurance Coordinator, BH	<input checked="" type="checkbox"/>
	Danielle Murray, Fiscal and Technical Specialist	<input checked="" type="checkbox"/>
	Stephany Mejia, Quality Assurance Coordinator, SUD	<input checked="" type="checkbox"/>
		<input type="checkbox"/>
		<input type="checkbox"/>
<b>Health Net</b>	Annesha Land, Community Liaison	<input checked="" type="checkbox"/>
	Myriah Kemp, Sr. Manager, Behavioral Health Utilization Management	<input checked="" type="checkbox"/>
	Bryan Weiss, Project Manager III	<input type="checkbox"/>
		<input type="checkbox"/>
<b>Anthem</b>	Denise Ornelas, Program Manager	<input checked="" type="checkbox"/>
	Jennifer Niles, BH Case Manager	<input type="checkbox"/>
	Lynette Siverling, Provider Relationship Mgr. Sr.	<input type="checkbox"/>
	Valerie Taylor, Provider Relationship Account Mgr.	<input type="checkbox"/>
	Dr. Christina Ford, Behavioral Health, Medical Director	<input checked="" type="checkbox"/>
	Terese Spencer	<input type="checkbox"/>
		<input type="checkbox"/>

### Meeting Minutes





Topics	Presenters
<ul style="list-style-type: none"> <li>• <b>Welcome &amp; Introductions</b></li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Follow-up Items</b> <ul style="list-style-type: none"> <li>a. <b>P&amp;P</b> <ul style="list-style-type: none"> <li>➤ Annesha at Health Net will follow up regarding the P&amp;P and will connect with Mono County BH once update is received.</li> </ul> </li> </ul> </li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>MOU</b> <ul style="list-style-type: none"> <li>• <b>MHP MOU fully executed</b></li> <li>• <b>DMC-SP MOU in review process w/Mono County</b></li> </ul> </li> </ul>	<b>Anthem Health Net Mono County BH</b>



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Topics	Presenters
<ul style="list-style-type: none"> <li>➤ Stephany shared that Mono County Council has the MOU still in review process but feels that they should be completed soon.</li> </ul>	
<ul style="list-style-type: none"> <li>• <b>Behavioral Health County Updates</b> <ul style="list-style-type: none"> <li>➤ There were no specific Behavioral Health updates.</li> <li>➤ Mono County remains in a staffing deficit. They have a therapist on maternity leave and another individual left for a different department, and they are working to fulfill that position with a contracted provider through Cal MHSA.</li> </ul> </li> </ul>	<b>Mono County PH</b>
<ul style="list-style-type: none"> <li>• <b>Health Plan Updates</b> <ul style="list-style-type: none"> <li>• <b>Anthem</b> <ul style="list-style-type: none"> <li>➤ Denise at Anthem shared that Brandy Jenkins has left Anthem and that they will have another person sit in that position, they are waiting for the announcement to be officially made.</li> <li>➤ Densise shared Anthem’s membership data, membership demographic, transportation, BH screening tools data, and ECM/CS data.</li> </ul> </li> <li>• Membership</li> <li>• Transportation Services (NMT and NEMT)               <ol style="list-style-type: none"> <li>1) Utilization Report</li> <li>2) Transportation Benefits</li> </ol> </li> <li>• LiveHealth Online Utilization</li> <li>• <b>Cal-AIM Programs</b> <ol style="list-style-type: none"> <li>1) ECM and CS Enrollment Data</li> <li>2) Flyers: ECM, CS and CHW</li> </ol> </li> <li>• <b>Attachments/Reports</b></li> </ul> </li> </ul>	<b>Anthem &amp; Health Net</b>

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Topics	Presenters
<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">             2025-Q3 Inyo_Mono            CAC DatCHW            Flyer FINAL.pd         </div> <div style="text-align: center;">             CABC-CD-022089-23            Transportation BR            English 12 21 (2).pdf         </div> <div style="text-align: center;">             CABC-CD-049193-24            EXPRESS CalAIM            EC CalAIM CS            Flyer_FIN.         </div> </div> <p><b>2) Health Net</b></p> <ul style="list-style-type: none"> <li>➤ Annesha shared with Mono County provider update flyers; Teladoc Health, Community Advisory Committee, Findhelp website, Interpretative Services. It also included membership, membership demographics, ECM/CS and transportation data, and additional resources were shared.</li> <li>➤ Myriah at Health net shared the BH screening tools and transition of care referrals received. Myriah shared with Mono County BH if there are specific referral questions to reach out to her and the group email.             <ul style="list-style-type: none"> <li>• Membership</li> <li>• Transportation Services (NMT and NEMT)</li> <li>• Flyers:                 <ol style="list-style-type: none"> <li>1. Teladoc</li> </ol> </li> <li>• <b>Attachments/Reports:</b> <ul style="list-style-type: none"> <li style="text-align: center;">                 Health Net Data Report Q3 Meeting_             </li> </ul> </li> </ul> </li> </ul>	
<ul style="list-style-type: none"> <li>• <b>Care Coordination</b> <ul style="list-style-type: none"> <li>➤ There were no care coordination topics</li> </ul> </li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Referrals</b> <ul style="list-style-type: none"> <li>➤ Jimmy (Mono County BH) asked for point of contact for each MCP for warm hand offs for step down in services.</li> </ul> </li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Strategies to Avoid Duplication of Services</b> <ul style="list-style-type: none"> <li>➤ Mono County has been having billing issues and is receiving denied claims specifically for drug medical health-state plans, due to what they are stating are possible duplication in services and wants to check in the MCPs regarding the issue.</li> </ul> </li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Dispute Resolutions</b> <ul style="list-style-type: none"> <li>➤ There were no dispute resolution topics to be discussed.</li> </ul> </li> </ul>	All



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<ul style="list-style-type: none"><li>• <b>Collaboration</b><ul style="list-style-type: none"><li>➤ Mono County BH continues to look into ways to increase their HEDIS measure surrounding ED visits for BH diagnosis members.</li></ul></li></ul>	All
<ul style="list-style-type: none"><li>• <b>Member Engagement</b><ul style="list-style-type: none"><li>➤ There were no specific member engagement discussions.</li></ul></li></ul>	All
<ul style="list-style-type: none"><li>• <b>Action Items</b><ul style="list-style-type: none"><li>➤ Jimmy (Mono County BH) is asking for a point of contact to have when looking to refer members for mild/moderate services to ensure a seamless connection.</li><li>➤ Jimmy (Mono County BH) has requested more information for transportation to determine if the members are utilizing transportation is done by family/friends because of the lack of transportation services offered in the area.</li><li>➤ Annesha (Health Net) will follow up regarding possible duplication in services as Mono County BH is receiving denied claims for drug medical health state plans.</li><li>➤ Jimmy (Mono County BH) is looking for claims data for discharged emergency department members, which is a HEDIS measure outcomes and improvements (looking for F codes, mental health diagnosis).</li></ul></li></ul>	All
<ul style="list-style-type: none"><li>• <b>Open Forum Discussion</b><ul style="list-style-type: none"><li>➤ No discussions during this time.</li></ul></li></ul>	All
<ul style="list-style-type: none"><li>• <b>Next Meeting: Q4 Meeting</b>  <b>Date/Time: November 12, 2025</b> <b>Facilitator: tbd</b></li></ul>	