



State of California—Health and Human Services Agency  
Department of Health Care Services



GAVIN NEWSOM  
GOVERNOR

**PERFORMANCE CONTRACT REVIEW REPORT**

October 21, 2021

Robin Roberts, LMFT  
Mono County Behavioral Health Director  
P.O. Box 2619  
Mammoth Lakes, CA 93546

Dear Ms. Roberts:

The Department of Health Care Services (DHCS) conducted its abridged review of Mono County's Mental Health Services Act (MHSA) program on August 11, 2021. In accordance with Welfare and Institutions Code (WIC) Section 5897(d), DHCS is required to conduct performance reviews to verify that MHSA programs/services were provided in compliance with state laws and regulations and/or the terms of the performance contract.

Enclosed is the Performance Contract Review (PCR) report that details the findings of the onsite review. The report includes findings with recommendations and suggested improvements. A Plan of Correction (POC) is required for all items and must be submitted to DHCS within sixty (60) calendar days of receipt of the findings report.

If the County disagrees with a finding or suggested improvement listed on the Performance Contract Review (PCR) Report, they have fifteen (15) business days to respond; by contacting DHCS at [MHSA@dhcs.ca.gov](mailto:MHSA@dhcs.ca.gov).

DHCS will review the POC. If DHCS determines the POC is insufficient, the county shall propose an alternative corrective action plan to DHCS.

Attached are POC instructions (Enclosure 1) and a POC template (Enclosure 2). Note: the POC template will be sent separately via email and the completed POC and supporting evidence of correction must be submitted electronically to DHCS at [MHSA@dhcs.ca.gov](mailto:MHSA@dhcs.ca.gov). In the subject line place the county name and POC (*i.e.*, *Lakeland County POC*).

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DHCS is required to post on its Internet website the Finding Report and any POC (Welfare and Institutions Code Section 5897(e)).

If you have any questions regarding this matter, please contact Diane Christensen at [Diane.Christensen@dhcs.ca.gov](mailto:Diane.Christensen@dhcs.ca.gov).

Sincerely,

*Donna Ures*

Donna Ures, Chief  
Policy, Monitoring and Financing Section  
Community Services Division

Attach. Enclosure 1

Enclosure 2

Mono PCR Report

